

# Understanding Your Referral



## What does it mean if a provider has letters or numbers after his/her name?

If a provider has an RC after her name that means she has a residential certificate instead of a license. A residential certificate requires less training than a license. An RC provider needs at least 10 hours of yearly training; a licensed provider (no RC after name) needs at least 20 hours of yearly training. The adult/ child ratios for both RC and licensed programs are 1 adult to 8 children.



## What is the difference between Family, Family Group, and Center?

**Family Child Care** means a provider does child care in her home. The adult/ child ratios are 1 adult to 8 children with no more than 2 children under the age of 2, or 1 adult to 6 children with no more than 3 children under the age of 2.

**Family Group Child Care** means a provider does child care in her home. The adult/ ratios are 2 adults to 9-16 children with no more than 4 children under the age of 2.

**Child Care Center** means a facility is licensed to do child care. The adult/ratios are: 1 adult to 4 children (0-24 months), 1 adult to 7 children (2 year old), 1 adult to 12 children (3 year old), 1 adult to 15 children (4 year old), 1 adult to 20 children (5 years and older).



## Who do I call to check a provider's licensing history or if I have a concern or complaint?

Call the Bureau of Licensing-Southern Region, Jennifer Franchow, 801-374-7688 or toll-free at 1-800-894-2588.

**We would love to answer any questions you have about child care or your referral list. Please feel free to call 435-586-8722 or 1-888-344-4896 or check out our web page at <http://www.childcarehelp.org/>**